

NEC MultiSync® M551-2 LCD 55" Message Large Format Display

Datasheet





Intuitive professional content delivery

Great first impressions can make all the difference; presenting your business in the best possible way will boost your brand. With slim, modern styling, 24/7 operation and high haze panel to reduce reflections when ambient light is high, the Mxx1-2 series is the professional way to deliver your message, yet at an attractive price point.

With the optional Raspberry PI Compute Module or the more powerful Intel® Smart Display Module (Intel® SDM) computing device, you are primed and ready for intuitive signage creation delivering real-time media playback for exceptional visual experiences. For advertising, infotainment and meeting room applications, the Mxx1-2-2 Series provides powerful, upgradable functionality and all the aesthetic appeal to effortlessly reflect your brand credentials.

Benefits

Modern and slim design – robust yet elegant allowing for an unobtrusive integration into any application and environment.

Secure remote management – control your devices remotely and securely using NEC NaviSet Administrator 2; proactively manage maintenance requirements saving time and resources

Ease of use and operation – smart installation, operation and maintenance functionality ensures accurate performance over the entire lifetime of the display saving time, effort and resources.

Future Ready Connectivity – featuring multiple industry standard digital and analogue signal inputs for flexible integration into AV infrastructures.

Effortless content playback - the integrated USB media player supports various image video file formats for effortless and standalone content playback.

Product Information

Product Name	NEC MultiSync® M551-2
Product Group	LCD 55" Message Large Format Display
Order Code	60006085

Display

Panel Technology	VA with Direct LED backlights
Screen Size [inch/cm]	55 / 138.8
Aspect Ratio	16:9
Brightness [cd/m²]	500
Contrast Ratio	≥ 8000:1 ¹
Viewing Angle [°]	178 horizontal / 178 vertical (typ. at contrast ratio 10:1)
Colour Depth [bn]	1.073 (8bit + FRC)
HDR	HDR10; HLG; PQ
Response Time (typ.)	8
[ms]	
Panel Refresh Rate [Hz]	60
Haze Level [%]	Pro (25)
Supported Orientation	Landscape; Portrait

Resolution

Native Resolution	3840 x 2160			
Supported Resolutions	1024 x 768;	1366 x 768;	1650 x 1050;	3840 x 2160;
	1280 x 1024;	1400 x 1050;	1920 x 1080;	4096 x 2160
	1280 x 720;	1440 x 900;	1920 x 1200;	
	1360 x 768;	1600 x 1200;	1920 x 2160;	

Synchronisation Rate

Horizontal Frequency	26 - 135
[kHz]	
Vertical Frequency [Hz]	23 - 86

Connectivity

Input Video Digital	1 x DisplayPort (with HDCP); 2 x HDMI (with HDCP)
Input Audio Digital	1 x DisplayPort; 2 x HDMI
Input Control	LAN 100Mbit; remote control wire (3,5mm jack); RS232
Input Data	1 x USB 2.0 (MediaPlayer)
Output Audio Analogue	1 x 3,5 mm jack
Input Detect	Custom; First; Last

Open Modular Intelligence

Intel® SDM	accepts Intel® Smart Display Modules Large and Small up to 66 W
Compute Module Slot	RPi Compute Module 4
Sensors	

Electrical

Power Consumption [W]	120 shipping
Power Savings Mode [W]	< 0.5; < 2 (Networked Standby)
Power Management	VESA DPMS
Power Supply	100-240 V AC; 50/60 Hz; internal

Environmental Conditions

Operating Temperature [°C]	+0 to +40
Operating Humidity [%]	20 to 80
Storage Humidity [%]	10 to 90
Storage Temperature [°C]	-20 to 60

Mechanical

Dimensions (W x H x D) [mm]	1,241.8 x 712.6 x 62.6
Weight [kg]	19.8
Bezel Width [mm]	13.9
VESA Mounting [mm]	4 holes; 400 x 400 (FDMI); M6
Ingress Protection	IP5x (front); IP2x (back)
Packaging Dimensions (W x H x D) [mm]	1,430 x 920 x 250
Packaging Weight [kg]	29.4
Colour Bezel	Pantone 426M (black)
Material	Metal

MediaPlayer

Supported File Storage	USB 2.0 / FAT16, FAT32	
/ File System		

Supported Video Formats MPG (MPEG1/2/4, max res 1080p@30Hz); MP4 (MPEG2/4, H.263, H.264, HEVC/H.265, max res 3840x2160@60Hz); TS (MPEG2, H.264, HEVC/H.265, max res 3840x2160@60Hz); TS (MPEG2, H.264, HEVC/H.265, max res 3840x2160@60Hz); TS (MPEG2, H.264, HEVC/H.265, Mindows Media Video 9, max res 1080p@30Hz, audio WMA 9, WMA 10 Pro) Supported Audio Formats Available Options Accessories Feet (ST-43M); Presence Sensor (KT-RC3); Trolley (PD04-Tipster Trolley); Wall mount (PDW S 32-65 L, PDW S 32-65 P) Regulatory Safety and Ergonomics BSMI; CE; EAC; EMC Class B; Energy Star 8; FCC Class B; KC/KCC; PSB; RCH; RoH5; VCCI Pixel Failure Class ISO 9241-307, Class 1 Resistance to Fire Metal backcover, plastic material certified acc. to UL94-5VB Green Features Energy Efficiency Energy consumption: 118 kWh/1000 h; Energy efficiency class: G; LED backlight Ecological Standards EnergyStar 8.0 Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4, + 5, year warranty extension 2 Operating Hours Automated Email Alerts; NEC NaViSet Administrator 2 Security Disable HW Buttons; Disable IR Functionality; Emergency Notification	Supported Image Formats	JPG (baseline, progressive, RGB, CMYK); max. resolution 15360 x 8640	
Available Options Accessories Feet (ST-43M); Presence Sensor (KT-RC3); Trolley (PD04-Tipster Trolley); Wall mount (PDW S 32-65 L, PDW S 32-65 P) Regulatory Safety and Ergonomics BSMI; CE; EAC; EMC Class B; Energy Star 8; FCC Class B; KC/KCC; PSB; RCM; RoH5; VCCI Pixel Failure Class ISO 9241-307, Class 1 Resistance to Fire Metal backcover, plastic material certified acc. to UL94-5VB Green Features Energy Efficiency Energy consumption: 118 kWh/1000 h; Energy efficiency class: G; LED backlight Ecological Standards EnergyStar 8.0 Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	• •	HEVC/H.265, max res 3840x2160@60Hz); TS (MPEG2, H.264, HEVC/H.265, max res 3840x2160@60Hz); audio: LPCM, MP3, AAC; WMV (video H.264, Windows Media Video 9, max res 1080p@30Hz, audio WMA 9, WMA 10	
Accessories Feet (ST-43M); Presence Sensor (KT-RC3); Trolley (PD04-Tipster Trolley); Wall mount (PDW S 32-65 L, PDW S 32-65 P) Regulatory Safety and Ergonomics BSMI; CE; EAC; EMC Class B; Energy Star 8; FCC Class B; KC/KCC; PSB; RCM; RoH5; VCCI Pixel Failure Class ISO 9241-307, Class 1 Resistance to Fire Metal backcover, plastic material certified acc. to UL94-5VB Green Features Energy Efficiency Energy consumption: 118 kWh/1000 h; Energy efficiency class: G; LED backlight Ecological Standards EnergyStar 8.0 Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	• •	MP3 (MP3); max. bit-rate 320 kBit/s	
Regulatory Safety and Ergonomics BSMI; CE; EAC; EMC Class B; Energy Star 8; FCC Class B; KC/KCC; PSB; RCM; RoHS; VCCI Pixel Failure Class ISO 9241-307, Class 1 Resistance to Fire Metal backcover, plastic material certified acc. to UL94-5VB Green Features Energy Efficiency Energy consumption: 118 kWh/1000 h; Energy efficiency class: G; LED backlight Ecological Standards EnergyStar 8.0 Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Available Options		
Safety and Ergonomics BSMI; CE; EAC; EMC Class B; Energy Star 8; FCC Class B; KC/KCC; PSB; RCM; RoHS; VCCI Pixel Failure Class ISO 9241-307, Class 1 Resistance to Fire Metal backcover, plastic material certified acc. to UL94-5VB Green Features Energy Efficiency Energy consumption: 118 kWh/1000 h; Energy efficiency class: G; LED backlight Ecological Standards EnergyStar 8.0 Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Accessories		
RCM; RoHS; VCCI Pixel Failure Class ISO 9241-307, Class 1 Resistance to Fire Metal backcover, plastic material certified acc. to UL94-5VB Green Features Energy Efficiency Energy consumption: 118 kWh/1000 h; Energy efficiency class: G; LED backlight Ecological Standards EnergyStar 8.0 Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Regulatory		
Resistance to Fire Metal backcover, plastic material certified acc. to UL94-5VB Green Features Energy Efficiency Energy consumption: 118 kWh/1000 h; Energy efficiency class: G; LED backlight Ecological Standards EnergyStar 8.0 Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Safety and Ergonomics		
Green Features Energy Efficiency Energy consumption: 118 kWh/1000 h; Energy efficiency class: G; LED backlight Ecological Standards EnergyStar 8.0 Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Pixel Failure Class	ISO 9241-307, Class 1	
Energy Efficiency Energy consumption: 118 kWh/1000 h; Energy efficiency class: G; LED backlight Ecological Standards EnergyStar 8.0 Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Resistance to Fire	Metal backcover, plastic material certified acc. to UL94-5VB	
Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Green Features		
Additional Features Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Energy Efficiency		
Special Characteristics DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Ecological Standards	EnergyStar 8.0	
Audio Integrated Speakers (10 W + 10 W) Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Additional Features		
Shipping Content 2x AAA batteries; Display; HDMI Cable; Power Cable; Remote Control; Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension 2 Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Special Characteristics	DICOM Simulation; HDMI ARC; Powered USB Port (10 W); Removable Logo	
Setup Manual Warranty 3 years warranty incl. backlight; additional services available; optional 4. + 5. year warranty extension ² Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Audio	Integrated Speakers (10 W + 10 W)	
+ 5. year warranty extension ² Operating Hours 24/7 External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Shipping Content	· ·	
External Control AMX NetLinx Support; ASCII Control Commands; Crestron Connected; HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Warranty		
HDMI CEC; HTTP Browser; PJLink; Scheduled Timer; SNMP Remote Management Automated Email Alerts; NEC NaViSet Administrator 2	Operating Hours	24/7	
	External Control	• •	
Security Disable HW Buttons; Disable IR Functionality; Emergency Notification	Remote Management	Automated Email Alerts; NEC NaViSet Administrator 2	
	Security	Disable HW Buttons; Disable IR Functionality; Emergency Notification	

 $^{^{\}mathrm{1}}$ out of the box conditions, local dimming ON

 $^{^{2}}$ please refer to terms and conditions of warranty extensions











VCCI

RCM

FCC Class B

RoHS

CE

This document is © 2025 Sharp NEC Display Solutions Europe GmbH.

All rights reserved in favour of their respective owners. All hardware and software names are brand names and/or registered trademarks of the respective manufacturers. All specifications are subject to change without notice. Errors and omissions are excepted. 02.04.2025